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NHS

Herefordshire
Clinical Commissioning Group

Herefordshire Clinical Commissioning Group Safeguarding Adults and Children Annual Report 2018-2019



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1. Introduction

The purpose of the CCG Safeguarding Adults and Children Annual report is to provide assurance to NHS Herefordshire (HCCG) Clinical Commissioning Group of the safeguarding arrangements in place for the CCG. The report provides assurance on how the CCG is meeting its statutory requirements for safeguarding adults (with care and support needs) and children. It provides an overview of the key achievements for 2018-19 and identifies safeguarding priorities for Herefordshire CCG in 2019-2020.

The Clinical Commissioning Group (CCG), as a statutory body, has a responsibility for ensuring those organisations, from which they commission services provide a safe system that safeguards adults (with care and support needs-referred to throughout the document as 'adults') and children from harm and abuse. The CCG has membership on the countywide Herefordshire Safeguarding Adults Board (HSAB) and Herefordshire Safeguarding Children Board (HSCB). These members have responsibility to inform the CCG of safeguarding requirements, lessons learnt and developments. The CCG Safeguarding Team supports the work of HSAB and HSCB as members of the Boards and Subgroups.

The CCG has a clear governance process for Safeguarding which is detailed in the CCG's Safeguarding Adult Policy (2019) and is underpinned by the West Midlands Adult Safeguarding Policy and Procedures (2016); and in the CCG's Safeguarding Children Policy (2019) which is underpinned by the West Midlands Child Protection and Safeguarding Procedures Manual (2017). The CCG's safeguarding priorities are underpinned by the CCG's Quality Strategy. The framework outlines the means by which the CCG holds both NHS and independent healthcare providers to account for the quality of care that they deliver to ensure our local population receives high quality and safe health care. The CCG safeguarding priorities are also informed by the strategic priorities of both the Herefordshire Safeguarding Adult Boards (HSAB) and Herefordshire Safeguarding Children Board (HSCB).

It is the vision of the CCG that safeguarding outcomes for adults and children are improved; and that adults and children are safe when they use services commissioned by the CCG. In order to achieve this, every contact adults and children have with the NHS will be with practitioners and providers who have a knowledge and understanding of safeguarding issues and who work in an organisation that has robust safeguarding systems and processes; a culture which encourages openness and transparency; and includes learning.

2. The Statutory Responsibilities of CCGs

The publication of the Safeguarding Vulnerable People in the NHS - Accountability and Assurance Framework (July 2015), sets out a framework for safeguarding including roles, duties and responsibilities of all organisations commissioning health and social care. It has been developed by leaders in the system in collaboration with all who use it. (The Framework has not been refreshed at the time of writing).

Safeguarding should be embedded in all organisations' duties across the health system. There is a distinction between provider responsibilities of delivering high quality safe care and support and commissioner responsibilities, in partnership with providers, of seeking assurance of safety and effectiveness of commissioned services. The CCG continues to seek assurance from the services they commission that: findings from inquiries, reviews and legislative requirements regarding safeguarding are embedded across these organisations and that this is evidenced in practice through the delivery of high-quality care.

The wider context of safeguarding continues to change in response legislation and to findings of Inquiries

Key changes to legislation

The Mental Capacity (Amendment) Bill 2018

A key change in this reporting period is The Mental Capacity (Amendment) Bill 2018. New provisions entitled the Liberty Protection Safeguards (LPS) are due to replace Deprivation of Liberty Safeguards (DOLS) late in 2019 or early 2020. The implications for Herefordshire CCG include new duties as a 'responsible body' under the legislation; and a requirement to resource the required changes that implementation of the Act will bring. The CCGs and the local Authority will need to consider the implications in readiness for when the Act becomes operationalised. (The Bill received Royal Assent on 16th May 2019 and is The Mental Capacity (Amendment) Act 2019).

The Children and Social Work Act 2017

Another key legislative change during this reporting period is The Children and Social Work Act 2017. The Act will bring about wide-ranging reforms to safeguarding arrangements during 2018/2019. The Act has implications for the CCG as it specifies a new duty upon CCGs under the legislation whereby the CCG will be equal partners with the Local Authority and Police for implementing and overseeing the multi-agency Safeguarding arrangements in their area.

Local Safeguarding Children Boards will cease to exist and three statutory 'partners' (CCG, Local Authority and Police) will be required to implement these changes during 2018-2019 and all arrangements will have to be finalised by 29th June 2019 and in place by 29th September

2019. The Statutory Guidance, Working Together (2018), underpins the legislation and supports the changes required. Work has commenced in Herefordshire to ensure implementation of the Act's requirements by the September deadline.

In addition, the Act brings changes to the Child Death Review Process. Clinical Commissioning Groups (CCGs) and local authorities are the new Child Death Review (CDR) Partners. The CDR Partners can decide how to undertake Child Death Reviews in order to meet the statutory requirements under the Children Act 2004 (the Act) for reviewing all deaths of children.

The geographical and population 'footprint' of Child Death Review Partners has been locally agreed. The CDR Partners for Herefordshire and Worcestershire will form a joint Child Death Overview Panel which will review all child deaths in those areas. Herefordshire currently review 15 deaths and Worcestershire 35 deaths per year on average. In addition, there will be West Mercia wide Themed Reviews based on emerging findings from the Herefordshire and Worcestershire Child Death Overview Panel; in conjunction with CDR Partners from Shropshire, Telford and Wrekin.

The CDR Partners in Herefordshire will publish these 'new arrangements' by 29th June 2019 and implement them by 29th September 2019.

Findings of Inquiries

Findings of Inquiries such as the Independent Inquiry into Child Sexual Abuse (IICSA), Winterbourne View, Gosport and Lampard; continue to have implications across safeguarding.

Equally findings from local reviews in Herefordshire have identified learning for organisations. Particularly in respect of 'Contextual Safeguarding' which informs policy and practice approaches to safeguarding adolescents. Contextual safeguarding is an approach to understanding, and responding to, young people's experiences of significant harm beyond their families (such as Child Sexual Exploitation/Exploitation). It recognises that the different relationships that young people form in their neighbourhoods, schools and online can feature violence and abuse. Parents and carers have little influence over these contexts, and young people's experiences of extra-familial abuse can undermine parent-child relationships. Contextual Safeguarding highlights more 'organised' abuse within safeguarding.

Other key themes from local reviews featured Neglect, including where a child's health was adversely affected by obesity; issues around Transition (from child to adult services). Emerging themes for Safeguarding Adults related to ensuring agencies were aware of their responsibility for joint assessment and funding under S117 of the Mental Health Act 1983/07, mental health issues and self-neglect.

Recommendations from such reviews are implemented across Herefordshire and monitored through the subgroups of the Safeguarding Boards. The CCG Safeguarding Team are members of the subgroups and contribute to ensuring actions are completed and improvements to practice sustained. Work continues across the partnership to embed the lessons learned.

Equality, Diversity and Human Rights

Promoting equality, valuing diversity and upholding human rights is closely related to the pursuit of quality and actions to address and reduce gaps in health inequalities. The NHS Equality Delivery System (EDS) was launched in November 2011. This is a self-assessment process that involves assessing performance for the nine 'protected characteristics in the Equality Act 2010 (Age, disability, gender re-assignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, sexual orientation), and other disadvantaged groups (e.g. homeless people, asylum seekers and refugees, carers).

The CCG incorporates equality into our core objectives, making every effort to eliminate discrimination, create equal opportunities and develop good working relationships between different people.

We are required to consider all individuals in their day to day work, in shaping policy and in providing services. This is in line with the public sector Equality Duty introduced by the Equality Act 2010.

3. Inspections

Inspection by Ofsted into services for children in need of help and protection, children looked after and care leavers, Herefordshire Council, June 2018

The report was published in July 2018 (with the overall Ofsted Judgement of Requires Improvement). Since the inspection a Partnership Improvement Group has been established to support improvements for children and young people across the partnership. The CCG has reviewed the recommendations within Ofsted's report that relate to health. The CCG has developed an action plan to ensure NHS provider and commissioners across Herefordshire address the gaps identified and improve services. A strategic multi-agency 'Task and Finish Group' to review children's health services, has been established which supports these improvements and implementation of the action plan.

CQC Inspection of Wye Valley NHS Trust 2018 (4 June to 11 July 2018) Report Published 17th October 2018

The overall rating for the Trust was judged to be 'Requires Improvement'. The summary of findings from the inspection identified improvements required in relation to compliance with Safeguarding Training appropriate to roles and responsibilities. This was highlighted across most areas of the organisation. Poor compliance by Medical staff was of note. The CCG receives

quarterly reports regarding overall safeguarding training compliance which has continued to improve. The Trust is compliant with all areas of Safeguarding Training except Level 3 Prevent Workshop to Raise Awareness of Prevent (WRAP). However, compliance will be met at the end of Quarter 2 (2019). In partnership with the Trust's safeguarding leads, work continues to develop quarterly safeguarding reports in line with the 'Safeguarding Assurance Template. This will include identifying training compliance by directorate, and direction of travel. This will enable the Trust to target areas of specific concern and provide transparency in reporting.

4.CCG Safeguarding Arrangements

In May 2018 the safeguarding arrangements for NHS Herefordshire CCG, NHS Redditch and Bromsgrove CCG, NHS South Worcestershire CCG and NHS Wyre Forest CCG, (The CCGs) were reviewed due to vacancies within the CCGs' Safeguarding Teams. The new arrangements ensured the 4 CCGs' continue to meet their responsibilities for Safeguarding and the Designated Function; and provides for a streamlined structure and approach for safeguarding across the 4 CCGs whilst aligning the processes for safeguarding across the 4 CCGs.

Herefordshire CCG has the expertise of the following safeguarding professionals:

- Head of Safeguarding/Designated Nurse for Safeguarding Adults, Children and Looked After Children; and Mental Capacity Act (MCA)/Deprivation of Liberty Safeguards (DoLS) Lead.
- Designated Doctor Safeguarding Children and for Looked After Children
- Designated Paediatrician for unexpected deaths in childhood
- Deputy Designated Nurse-Safeguarding Adult Lead/Prevent Lead.
- Deputy Designated Nurse- Safeguarding Primary Care Lead/Child Exploitation/Domestic Abuse Lead.
- Deputy Designated Nurse- Safeguarding Children and Looked After Children Lead.
- Named Professional for Safeguarding (Primary Care)
- Associate Nurse for Safeguarding Multi-Agency Safeguarding Hub (MASH)
- Vacant Post-0.6 WTE Named Professional for Safeguarding (Primary Care)

Herefordshire CCG's Accountable Officer has ultimate accountability for safeguarding; however, the Chief Nursing Officer holds executive responsibility.

The Head of Safeguarding/Designated Nurse, Deputy Designated Nurses and Named Professional all work across Herefordshire and Worcestershire. Full implementation of this new structure commenced in September 2018. Early feedback suggests that the integration of the team is working well both within the CCG and the wider partnership.

The nurses within the CCG safeguarding team, are integrated and work across the adult and child safeguarding agenda. This approach recognises the benefits of an expert integrated team which can work across the safeguarding and understands the different legislative frameworks for

safeguarding adults compared to those for children. Where required, additional learning and development has been provided.

5. Quality and Safeguarding Assurance

Herefordshire CCG's Quality Strategy; A strategy for Improving Quality and Patient Safety 2015 – 2018, along with the strategic objectives of the Herefordshire Safeguarding Adult Board; and strategic priorities of the Safeguarding Children Board underpin the CCG's safeguarding priorities. The Quality Strategy provides the standards for the services commissioned by the CCGs and aims to ensure our local population receives high quality and safe health care. The safeguarding strategic priorities have been developed based on legislative changes, learning from reviews, inquiries and emerging themes within the local area.

The CCG achieves safeguarding assurance by commissioning continuous improvement in high quality outcomes of commissioned services through the use of its contract monitoring and quality assurance processes. Processes for seeking and gaining assurance have been significantly strengthened and include regular assurance visits which are undertaken by the CCG to NHS Provider and independent health care providers, (which includes GP Practices). GP practices are audited as part of this process. This provides a baseline regarding the safeguarding systems and processes in place within each GP Practice and other NHS organisations/Independent healthcare providers.

Other assurance processes include quality schedules, contracts, Commissioning of Quality and Innovation (CQUINs), and learning from Serious Case Reviews (SCRs), Safeguarding Adult Reviews (SARs), Domestic Homicide Reviews (DHRs), Case Reviews, incidents and complaints. Assurance is sought via speaking to staff and looking at documentation. The Quality Schedule (which is an element of the CCG assurance process) has been strengthened with a detailed Safeguarding Template and will be rolled out during 2019-2020. Assurance is also gained through compliance with safeguarding children and adults' policies and the adherence to the Safeguarding Children and Adults Training Strategy 2019-2021. Safeguarding is reported to the CCG's Governing Body and at the Quality and Patient Safety Committee.

The Care Act 2014, the Making Safeguarding Personal (MSP) 2014 agenda and the Mental Capacity Act 2005 supports practitioners to be outcome focussed and place the adult at the centre of safeguarding and their practice. Equally, The Children Act 1989 and 2004, place the child at the centre of practice-the 'voice of the child' being a Key Line of Enquiry for both Ofsted and CQC (Care Quality Commission) when inspecting local services

6. Herefordshire CCG Safeguarding Priorities for 2018/2019:

The key safeguarding priorities for 2018/2019 were revised and identified based on emerging issues and provided the focus for safeguarding over the last year.

These are:

Priority 1: Review and Implementation of the CCG safeguarding team arrangements

Priority 2: Support the Development and Implementation of the Safeguarding Partnership arrangements, including the Child Death Review Process

Priority 3: Contribute to meeting the four Herefordshire Safeguarding Adult board (HSAB) Strategic Objectives during 2018-2019

Priority 4: Contribute to meeting the Herefordshire Safeguarding Children Board (HSCB) Strategic Priorities during 2018-2019

Priority 1: Review and Implementation of the CCG safeguarding team arrangements

Key achievements:

1) The safeguarding arrangements for NHS Herefordshire CCG, NHS Redditch and Bromsgrove CCG, NHS South Worcestershire CCG and NHS Wyre Forest CCG, were reviewed during May 2018 and implemented from September 2018.

- i) Implementation of the new arrangements for the four CCGs; and integration of the safeguarding team across Herefordshire and Worcestershire CCGs; and the wider health and social care economy areas has remained a key focus during 2018 and into 2019.
- ii) The CCG safeguarding team works seamlessly across Herefordshire and Worcestershire; integrating both adult and children safeguarding agendas, whilst recognising the different legislative frameworks that govern each.

2) Work continues with the main NHS Providers in Herefordshire to progress how the commissioner and provider partnership works together to improve safeguarding outcomes for children and adults.

- i) The CCG commissioned Safeguarding Supervision Training across Herefordshire and Worcestershire to improve the numbers of supervisors and quality of supervision for the children's and adult workforce across the patch.
-Safeguarding Supervision offered to the Lead Named Professionals by the Head of Safeguarding/Designated Nurse or their Deputies.

-All the CCG Safeguarding Team receive external safeguarding supervision from a safeguarding peer.

- ii) The CCG commissioned Management of Allegations training and Report Writing Skills for Independent Management Reviews (IMR) training.
- iii) Supported the implementation of the Child Protection Information Sharing Project (CP-IS) within Wye Valley NHS Trust (WVT), Herefordshire Council-both went live in December 2018. Taurus and Shaw healthcare are being supported to implement CP-IS with go-live dates for Autumn 2019 anticipated.
- iv) The CCG must commission sufficient resources to meet the health needs of the Looked After children population, whether they are from Herefordshire, or placed here from another area. Pathways for looked After Children continue to be reviewed as part of a strategic, multi-agency task and finish group reviewing children's health services. This includes amendments to the Looked After Children's Health Services service specification (which is being finalised at the time of writing the report).
- v) On-going discussions to support the attendance of the CCG Head of Safeguarding/Designated Nurse (or their Deputy) at WVT internal Safeguarding Meetings. (The CCG already attend the 2Gether NHS Trust Safeguarding Committee). This has proved invaluable for improving partnership working, transparency, and supportive challenge.

3) Reporting arrangements within the CCG have been strengthened through:

- i) A quarterly CCG Safeguarding Report being reported into the Quality and Patient Safety Committee.
- ii) The reporting process has been reviewed to ensure alignment with the main NHS Providers' (Wye Valley NHS Trust-WVT and 2Gether NHS Trust-2g) quarterly Safeguarding reporting.
- iii) The 'Safeguarding Assurance Template', has been strengthened to include specific reporting requirements which includes evidence of improved training compliance. This template will be included in future quality assurance measures.
- iv) The 2g safeguarding dashboard evidences direction of travel for compliance; and narrative provides assurance of any mitigating actions taken. Discussions continue with WVT to strengthen their quarterly report.
- v) WVT Prevent TNA was amended following discussion and compliance has improved month on month for Level 3 Prevent (WRAP) Training across the Trust.

4) The range of policies relating to safeguarding have been reviewed by the CCG safeguarding team.

- i) These include the CCG Safeguarding Children Policy, Safeguarding Adult Policy, Safeguarding Supervision Policy and the development of a CCG Safeguarding Training Strategy. These policies were all ratified in 2018-2019. The ratification of the Domestic Abuse Policy was delayed due to the requirement to align with the Herefordshire's multi-agency Domestic Abuse Strategy, (developed through the Community Safety Partnership). The CCG has signed up to and is committed to the principles within Herefordshire's Domestic Abuse Strategy. The CCG Policy and Procedures for Managing Safeguarding Allegations Against Staff and Persons in Position of Trust in Respect of Children, Young People and Adults is currently being developed.

5) Pathways for Care Homes, for raising quality issues; and /or safeguarding concerns; are being revised.

- i) This is in collaboration with Herefordshire Council Adult Safeguarding Team and the CCG Quality Team. The new process will ensure that the CCG Quality Team are notified of quality care issues, as well as safeguarding concerns where a S42 Enquiry has been initiated. This will allow triangulation of concerns and feed into wider quality assurance processes. This process is supported through the work of the Nursing Home and Residential Home Quality Assurance Team.

6) NHSE Safeguarding Assurance Tool (SAT)

- i) The NHSE Safeguarding Assurance Tool (SAT) action plan was reviewed and completed. This was supported through a small amount of funding received from NHSE for Herefordshire and Worcestershire. The Safeguarding Supervision, Management of Allegations and IMR Report Writing Skills training sessions were commissioned to support this process. NHSE have decommissioned the SAT following feedback from Designated Professionals and CCGs regarding its cost and duplication. A revised audit tool will be implemented in 2019/2020

Priority 2: Support the Development and Implementation of the Safeguarding Partnership arrangements, including the Child Death Review Process

Key Achievements:

1) Supported development of the new Safeguarding Partnership Arrangements in Herefordshire

The Children and Social Work Act 2017 and subsequent 2018 Working Together made changes to agency partnership arrangements for safeguarding children. There is now a shared and equal duty upon three 'safeguarding partners' – the LA, Police and CCG, who have to make arrangements to work together with relevant agencies to safeguard and promote the welfare of all children in a local area. Local Safeguarding Children's Boards are no longer required in their current form and are to be replaced by more flexible arrangements determined locally.

The current HSCB and Subgroups will be replaced and the working title for the new partnership arrangement is **Safeguarding Children and Young People in Herefordshire**. The new arrangements will comprise the following:

- i) The Safeguarding Partners Board will be a small and strategic group. The Director of Children's Services (Council), The Head of Safeguarding & Designated Nurse for Safeguarding Adults and Children (CCG) and the Superintendent Policing Commander for Herefordshire Local Policing Area will make up the board and it will be independently chaired. This board will provide the overall strategic direction for the development of safeguarding services for children and young people.
- ii) The Quality and Effectiveness Group will be a wider partnership group, responsible for monitoring outcomes for children and providing oversight of performance and quality assurance processes and measuring effectiveness of the overall safeguarding system in Herefordshire.
- iii) The Learning from Cases Group, which will be responsible for considering any cases causing concern, commissioning and overseeing case reviews, dissemination of learning and action plan implementation.
- iv) The Development and Practice Group will be responsible for developing and overseeing the delivery of the partnership training programme and overseeing amendments to policies and procedures to ensure consistency of practice.
- v) An Education subgroup, which will consider safeguarding issues of concern to the education sector in Herefordshire, share good practice in keeping children safe and discuss new developments in safeguarding in education (e.g. new/updated statutory guidance, learning from reviews)
- vi) There will be a new Safeguarding Children's Summit which will enable the widest engagement of partners, practitioners and those who represent the voices of children, young people and their families. The summit will evolve in discussion and consultation with partners, practitioners and service user forums.

2) Supported development of new Child Death Overview Arrangements

- i) Child Death Overview Process (CDOP) arrangements should also be noted. The Child Death Review Partners (CDR) Partners for Herefordshire and Worcestershire will form a joint Child Death Overview Panel which will review all child deaths in those areas. There will also be West Mercia wide Themed Reviews based on emerging findings from the Herefordshire and Worcestershire Child Death Overview Panel; in conjunction with CDR Partners from Shropshire, Telford and Wrekin.

New Safeguarding arrangements for each local area must be published by 29th June 2019 and become operational by 30th September 2019

Priority 3: Contribute to meeting the four HSAB Strategic Objectives during 2018-2019

Key Achievements:

1) Partnership working-To develop relationships across agencies that deliver positive changes to safeguarding

- i) The CCG is engaged with the work of the local safeguarding agenda and partners with effective membership of the HSAB through the Chief Nursing Officer and Head of Safeguarding. The sub-Groups of both Boards are resourced by the CCG Safeguarding Team.
- ii) The CCG has supported the HSAB Business Plan in meeting its strategic objectives through the work of the HSAB and its sub-groups; and through the CCGs' commissioning activities, which include contractual, as well as reporting and quality assurance processes.
- iii) The CCG seeks assurance from NHS commissioned services that recommendations from local and national reviews/inquiries are implemented across the health economy. In turn the CCG report to NHS England (NHSE) /NHS Improvement (NHSI) to provide assurance that they are commissioning high quality, safe, effective & sustainable care.
- iv) The CCG commissioned bespoke 'Safeguarding Supervision Training' for health Safeguarding Leads and Champions; to improve accessibility to safeguarding supervision for health care practitioners.
- v) The CCG safeguarding team contribute to decision making in respect of whether Safeguarding Adult Reviews should be commissioned; contribute to and are engaged with Safeguarding Adult Review and other learning processes once commissioned.
- vi) During the reporting period, membership of the Safeguarding Boards and their sub-group meetings has been reviewed from a health economy perspective to ensure effective support within current resources.

- vii) The CCG co-ordinates a Regional Health Safeguarding Leads Forum-colleagues from Herefordshire and Worcestershire are continuing to meet on a regular basis to share good practice, learning and improve systems and processes across Herefordshire and Worcestershire

2) Prevention and protection-To ensure that Herefordshire residents can recognise safeguarding concerns and know what to do

- i) A rolling programme of Safeguarding Training has been commissioned by the Head of Safeguarding to provide face to face Mental Capacity Act and Deprivation of Liberty Safeguards training; Level 3 Safeguarding Adult Training; and Prevent Level 3 to the CHC Team, CCG Quality Team and GP Practices. CCG training compliance is 85% at year end.
- ii) A new CCG Safeguarding Training Strategy has been ratified and is available on the CCG intranet for all staff.
- iii) The Safeguarding Adult and Supervision policies have also been refreshed.
- iv) The CCG is a member of the Channel Panel, the County's multi-agency PREVENT Steering Group and the Herefordshire SOCJAG (Serious and Organised Crime Joint Action Group) which links to the County's PREVENT and Community Safety Partnership agendas

3) Communications and engagement- To deliver the messages from the board and recognise the voice of those we safeguard

- i) Key Messages from the board are disseminated to GP Practices via the CCG Communications team. Lessons learned from SARs / DHRs and other reviews/inquiries are also incorporated into training sessions delivered to GPs.
- ii) In addition, the CCG Safeguarding Team, will undertake Quality Assurance visits in conjunction with the CCG Quality Team and Adult Social Care colleagues.
- iii) Key messages from the Safeguarding Board are also disseminated to Care Homes by the CCG.

4) Operational effectiveness-To ensure safeguarding knowledge, processes, systems and structures are embedded across all agencies

- i) Reporting processes have been reviewed in order to strengthen the data reported both within the CCG and from the services we commission. This includes the revision of the Quality Schedule Safeguarding Template; which will strengthen what is reported and when, in respect of Safeguarding matters, by NHS Provider organisations.

- ii) The Nursing Home and Residential Home Quality Assurance team is a joint health and social care team which has been established to support high quality and safe care in Herefordshire care homes. The CCGs' safeguarding team support and work with this team to improve quality and safeguarding standards. Pathways for receiving relevant Quality concerns such as reporting of serious incidents and/or Safeguarding concerns from care homes are being developed to further improve communication and engagement with this sector.
- iii) Safeguarding Support to GP Practices and Taurus- The Deputy Designated Nurse (Primary Care Safeguarding Lead) and Named Professional for safeguarding are providing support to GP practices, within Herefordshire. This includes reviewing safeguarding knowledge, systems and processes, as well as continuing to provide advice and support; particularly in respect of readiness for CQC Inspection.
- iv) Modern Slavery -Modern Slavery Statements, which are a statutory requirement for the CCGs, are on the CCG's website. The CCG attend the West Midlands Anti-Slavery Network (WMASN). West Mercia Police have held an Anti-Slavery day which all partners attended with a view to developing a West Mercia Anti-Slavery Group as the WMASN is West Midlands area focussed. Processes for the management of adults who have been trafficked or drawn into Modern Slavery are in place following central government direction and regional development.

Priority 4: Contribute to meeting the HSCB Strategic Priorities during 2018-2019

Herefordshire Safeguarding Children Board Strategic Priorities are as follows:

1. **NEGLECT:** Identification and response to childhood neglect.
2. **CHILD EXPLOITATION & MISSING:** Identification, prevention and response to Child Exploitation/children who go missing, County Lines, Trafficking, Modern Slavery, digital exploitation and transitional arrangements.
3. **SAFEGUARDING CHILDREN WITH DISABILITIES:** that Children with disabilities are safeguarded in all aspects of their lives and when in receipt of services. Ensure that any significant harm or likelihood of harm is recognised and responded to.
4. **EARLY HELP:** The early help services effectively identify needs and concerns relating to children and families, and services address these needs through effective planning and interventions to enable families to function

effectively and children's needs are met and they are supported to achieve their full potential.

- i) The CCG is engaged with the work of the local safeguarding agenda and partners with effective membership of the HSCB through the Chief Nursing Officer and Head of Safeguarding. The subgroups of the Board are resourced by the CCG Safeguarding Team.
- ii) The CCG has supported the HSCB Business Plan in meeting its strategic priorities through the work of the HSCB and its sub-groups; and through the CCGs' commissioning activities, which include contractual, as well as reporting and quality assurance processes. As part of the quality assurance process the CCG Safeguarding Team, undertake quality assurance visits in conjunction with the CCG Quality Team.
- iii) The CCG seeks assurance from NHS commissioned services that recommendations from local and national reviews/inquiries are implemented across the health economy. In turn the CCG report to NHS England (NHSE) /NHS Improvement (NHSI) to provide assurance that they are commissioning high quality, safe, effective & sustainable care.
- iv) The CCG safeguarding team contribute to decision making in respect of whether Serious Case Reviews should be commissioned; contribute to and are engaged with the Serious Case Review and other learning processes once commissioned.
- v) During the reporting period, membership of the Safeguarding Boards and their subgroup meetings has been reviewed from a health economy perspective to ensure effective support within current resources.
- vi) A rolling programme of Safeguarding Training has been commissioned by the Head of Safeguarding to provide face to face Level 3 Safeguarding Children Training which includes a focus on Contextual Safeguarding, Child Exploitation (CE), Female Genital Mutilation (FGM), Domestic Abuse, Neglect and Safeguarding Children with Disabilities; as well as learning from Serious Case Reviews and other learning processes; Workshop to Raise Awareness of Prevent (WRAP) Level 3 training to GP Practices. This programme is in addition to any multi-agency training offered by HSCB.
- vii) The CCG Deputy Designated Nurse (Safeguarding children and Looked After Children Lead) has continued to deliver GCP2 Training to a wide range of multi-agency practitioners from across Herefordshire. A briefing is currently being developed to be disseminated to practitioners who may not use the GCP2 toolkit (due to their roles) but need to be aware of what it is and where to obtain appropriate support.
- viii) The Safeguarding Children and Supervision policies have also been refreshed.
- ix) The Domestic Policy has been written and will be ratified in July 2019
- x) The CCG is a member of the Channel Panel, the County's multi-agency PREVENT Steering Group and the Herefordshire SOCJAG (Serious and Organised Crime Joint

Action Group) which links to the County's PREVENT and Community Safety Partnership agendas.

- xi) Key Messages from the board are disseminated to GP Practices via the CCG Communications team. Lessons learned from SCRs / DHRs and other reviews/inquiries are also incorporated into training sessions delivered to GPs.
- xii) The CCG commissioned bespoke 'Safeguarding Supervision Training' for health Safeguarding Leads and Champions; to improve accessibility to safeguarding supervision for health care practitioners.
- xiii) The CCG co-ordinate a Regional Health Safeguarding Leads Forum-colleagues from Herefordshire and Worcestershire are continuing to meet on a regular basis to share good practice, learning and improve safeguarding systems and processes across Herefordshire and Worcestershire.
- xiv) Safeguarding Support to GP Practices and Taurus- The Deputy Designated Nurse (Primary Care Safeguarding Lead) and Named Professional for safeguarding are providing support to GP practices, within Herefordshire. This includes reviewing safeguarding knowledge, systems and processes, as well as continuing to provide advice and support; particularly in respect of readiness for CQC Inspection.
- xv) Modern Slavery -Modern Slavery Statements, which are a statutory requirement for the CCGs, are on the CCG's website. The CCG attend the West Midlands Anti-Slavery Network (WMASN). West Mercia Police have held an Anti-Slavery day which all partners attended with a view to developing a West Mercia Anti-Slavery Group as the WMASN is West Midlands area focussed. Processes for the management of people who have been trafficked or drawn into Modern Slavery are in place following central government direction and regional development.

Herefordshire CCG Safeguarding Priorities for 2019/2020

Priority 1: Implement and embed the new safeguarding partnership arrangements 'Safeguarding Children and Young People in Herefordshire' (SCYPH); including the Child Death Review Process, during 2019-2020

Priority 2: Contribute to meeting Herefordshire Safeguarding Adult Board (HSAB) Strategic Objectives during 2019-2020

Priority 3: Continue to embed the CCG integrated Safeguarding Team arrangements across Herefordshire and Worcestershire

Conclusion

NHS Health commissioners and providers are required to demonstrate that they have safeguarding leadership, expertise and commitment at all levels of their organisation and that they are fully engaged and in support of local accountability and assurance structures, particularly via the Local Safeguarding Children Board and the Safeguarding Adults Board.

Herefordshire CCG continues to drive improvements through partnership working with health organisations and other agencies in the Herefordshire Children and Adult Safeguarding Boards and their subgroups to ensure effective commissioning that is responsive to address issues raised.

The wider context of safeguarding provides challenge to all organisations who are working with fewer resources which need to be used effectively to meet ever changing and increasing demand. Safeguarding legislation and guidance continues to change in response to findings from inspection, reviews and inquiries. An important change for CCGs in the next 12 months is the implementation of the requirements of the Children and Social Work Act 2017.

The CCGs continue to respond to findings from local and national reviews and inquiries, driving continuous improvement in safeguarding practice through their commissioning and assurance processes to improve outcomes for children, young people and adults (with care and support needs) who come into contact with NHS commissioned services.

Through contract monitoring and strengthened quality assurance processes, the CCG has mechanisms in place for the reporting of risk and the mitigating actions in place to address this. The CCG will continue to drive further improvements in safeguarding practice across the health economy in Herefordshire, to provide the population with safe, high quality health services.

The assurance provided evidences that the CCG are fulfilling their duties and responsibilities to safeguard and promote the welfare of children, recognise any concerns and risks, and identify what is being done to address any gaps.

Appendix 1

Herefordshire Key Drivers for Safeguarding

