

Transforming Care in Herefordshire



Transforming Care in England is making sure that care is safe and helps to keep people out of hospital so that they can live happy and healthy lives

Who is included?



We want to make services better for people who have learning Disabilities who display behaviours that challenges so that they live meaningful lives.



They might also have autism or mental health problems.

Why are we making changes?



In 2011, a television programme showed how some people with learning disabilities were badly treated.



The hospital was called **Winterbourne View**.



Since then changes have been made to make services better. One of these changes is called **Transforming Care**.

What is happening in Herefordshire?



In Herefordshire, some organisations that buy and arrange services have come together to make services better.

Some of these services are:

NHS Herefordshire Clinical Commissioning Group

Herefordshire Council

2gether NHS Foundation trust

Aspire

What is happening in Herefordshire?



We are also working with clients, carers, families and providers to improve care for people.

This is called the Herefordshire Transforming Care Programme.



We will have a meeting every month. This is called **the Herefordshire Transforming Care Partnership Board.**



The job of the **Transforming Care Partnership Board** is to make sure this work happens.

What do we want to do?



We want to change our services for people who have behaviour that challenges.

We want to:

- Improve the quality of care
- Improve the quality of life
- Have fewer people having to go to hospital
- Improve people's experience
- Improve people's health outcomes



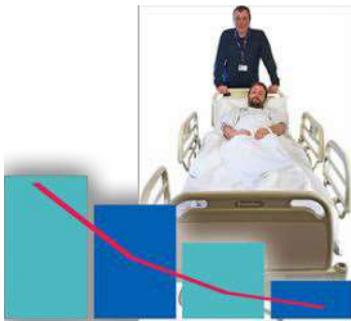
We also want to:



- Help prevent people from becoming unwell



- Improve services so that people can stay at home. If they do have to go to hospital, then we want staff to work together to get them out quickly.



- We want to make service better so that less people have to go into hospital.

How will we do this?



The Herefordshire Transforming Care Partnership has created a plan to make things change over the next 3 years. **This plan is called the Transformation Plan.**

What is the plan?

There are some things that we want to do to make things better for people:



- We want to improve the services so that when adults need extra help quickly, they have nurses, doctors and social workers to help them.

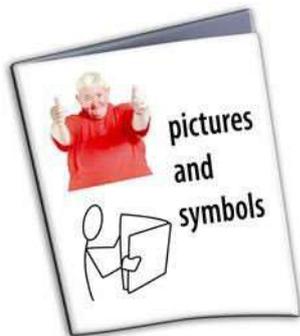


- We want information to be easy for people to understand.

What is the plan?



- We want to make sure that people who have experience of care can take part in our work.



- We will make our work easy to understand.



- We will make sure people can get to our meetings and we will ask people to help us make decisions.



- We want doctors and nurses to help us make the best decisions.



- The doctors and nurses will meet together as a group. They will talk about services and make them better. This will be called a **Clinical Reference Group**.



- Our staff will work together to help people if they are in hospital or if they need extra help.



- Our staff will notice if someone is becoming unwell and needs to go to hospital. They will plan how to keep them at home.

- We want to work with existing services, to understand what is on offer for children in Herefordshire



- We want to work with services to make them available for people when they need them.



- We want organisation's and staff to work together to make things better for people.



- We want to find places for people to live.



- We want to make sure that people have the care they need.



- We want to make sure that people have the best use of Personal Budgets, Personal Health Budgets and Health Care Plans.



- We want staff to be well trained and to have the right skills. We also want individuals to stay out of hospitals.



- We also want to help families and carers to help people to stay out of hospital.
- We want to know about the people who are in hospital. We want to help them come out of hospital.



- We want to work together to make a 5 year plan to make services better. The plan will bring other pieces of work together.

To make these things happen we will:



- Keep talking to people to make sure that we are developing the services that are needed. This will include holding more events to keep people involved.



- We need to make sure that we have extra staff to help us.

How long will it take?



We want to make lots of changes. Some of these changes can happen quickly and some things will take longer. Everything will be finished by March 2019.

More information



01432 383151



[www.herefordshireccg.nhs.uk/
our-work/transformingcare](http://www.herefordshireccg.nhs.uk/our-work/transformingcare)